

## **Service Children's Education: Survey of parental views 2009**

### **Feedback to Schools / FS1 settings**

Enclosed are aggregated feedback tables which show the responses from the parents of your pupils to the NFER's survey. The survey was conducted for Service Children's Education (SCE) and aimed to explore the level of parents' satisfaction with the education their children are receiving in service schools. However, the survey also provided information that may be informative at an individual school / FS1 setting level.

#### **How to interpret the data:**

- The feedback shows the responses of the parents of pupils in your school / FS1 setting (represented by the shaded bar) to each question in the survey, compared with the responses from all parents across all participating service schools / FS1 settings (represented by the non-shaded bar).
- The total number of parents that responded to the survey in your school/ FS1 setting, and in all schools/ FS1 settings, is provided at the top of the feedback.
- The data is presented as percentages in order that comparisons can be made between parents in your school and all parents. However, please note the number of responding parents in your school when considering the percentages as, in some instances, very low numbers of parents responded in individual schools/ FS1 settings. In these cases, it is important to treat the results with some degree of caution, as low numbers of respondents can give the impression that greater differences exist between your parents and all parents than is actually the case. For example, if ten parents responded to the survey in your school, and one of these has a negative view, this represents ten per cent of responses. In contrast, if 100 parents responded to the survey, and one of these has a negative view, this represents only one per cent.
- In most of the charts, the bar shows the percentage of parents giving a particular response. In a few cases, the percentage is based on only those for whom the question was relevant, for example, for those parents who said they had raised concerns with their child's school, how satisfied they were with how the school dealt with their concern.
- Most of the questions in the survey required parents to tick the box that best represented their view, and the charts reflect these responses. However, the last two charts in the feedback illustrate parents' comments in response to an open-ended question. These tables provide details of the five most common responses given by parents, and show the number of parents in your school / FS1 setting that made each comment (it is important to note that parents could give more than one response). If these tables are blank, it means that none of the parents in your school responded to these questions.